

What happens next?

If we did things well, thanks for letting us know. We will share with the area that it is about.

If things could have been better we will be back in touch with you (if that is what you'd like us to do).

Contact details

Email: feedback@hbdhb.govt.nz

Online: www.hawkesbay.health.nz

Phone: 0800 000 443

or complaints advisor (06) 873 4877

Freepost: Fill in this form and freepost it to us.

Need further advice/support?

Hawke's Bay District Health Board

Consumer engagement 0800 000 443

Complaints advisor 06 873 4877

Maori Health Service 06 878 8109 ext 5779

Pacific Health Service 06 878 8109 ext 8251
or ext 8256

Independent, confidential, free services:

**Nationwide Health & Disability
Advocacy Service**

06 835 1640 or free call 0800 555 050
PO Box 819, Napier 4140

Health and Disability Commissioner
0800 11 22 33. PO Box 1791, Auckland

For complaints involving health information:

Privacy Commissioner

0800 803 909
PO Box 466, Auckland

HAWKE'S BAY DISTRICT HEALTH BOARD (HBDHB)

FREEPOST AUTHORITY 496



Consumer Engagement
Hawke's Bay District Health Board
Private Bag 9014
Hastings 4156

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Free



Tell us what matters to you

Feedback, compliments
or complaints

He tino taonga ō whakaaro ki a mātou

We will listen to what you tell us and share themes with health professionals and consumer groups who can help make changes happen.

If you have a problem you want sorted straight away, please talk with the staff caring for you or ask to speak with a manager in that area.



