

### **HB Clinical Council Meeting**

Date: Wednesday 6 October 2021

**Time:** 3.00pm – 5.30pm

**Venue:** Te Waiora Room, DHB Administration Building,

Corner Omahu Road and McLeod Street, Hastings

Members: Dr Robin Whyman (Co-Chair)

Dr Andy Phillips
Dr Russell Wills
Dr Nicholas Jones
Dr Mike Park
Peta Rowden
Dr Jessica Keepa
JB Heperi-Smith
Dr Umang Patel
Dr Kevin Choy
Chris McKenna
Karyn Bousfield
Brendan Duck
Catherine Overfield

**Apologies:** Keriana Brooking, Chief Executive Officer

In Attendance: Chris Ash, Chief Operating Officer

Susan Barnes, Patient Safety & Quality Manager

Minute Taker: Gemma Newland, EA Chief Allied Health Professions Officer

#### Public Agenda

Item	Section 1: Routine	Time (pm)
1.	Karakia, Welcome and Apologies	3.00
2.	Interests Register	
3.	Minutes of Previous Meeting	
4.	Matters Arising – Review of Actions (public)	
5.	Annual Plan and Workplan – copy for information	
6.	HB Clinical Council Board Report – September (public) – copy for information	
	Section 2: Standing Management and Committee Reports	
7.	Chief Executive Officer's Report – Keriana is an apology in October (no report)	
8.	COVID19 Vaccine and Immunisation Programme Rollout Progress Report	3.10
9.	Clinical Council Representatives and Committee Reports	3.20
10.	Section 3: Recommendation to Exclude the Public Under Clause 33, New Zealand Public Health & Disability Act 2000	

#### **Excluded Agenda**

Item	Section 4: Routine	Time
11.	Minutes of Previous Meeting (public excluded)	3.30
12.	Matters Arising – Review of Actions (public excluded)	
13.	HB Clinical Council Board Report – September (public excluded) – No PubEX report for September	
	Section 5: Presentations / Discussions	
14.	Chief Operating Officer Report – Chris Ash	3.35
15.	Topics of Interest – Member Issues / Updates - Community Nurse Prescribing	3.45
16.	Risk Management Governance report - Andrew Boyd	3.50
17.	Inpatient Survey Update – Nancy Barlow / Susan Barnes	4.00
18.	DAA – Corrective Actions Report – Susan Barnes	4.10

#### Annual General Meeting (Public)

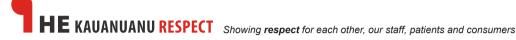
Item	Section 6: Annual Meeting	Time
19.	Welcome and Apologies	4.25
20.	Minutes of Previous AGM held 7 October 2020	
21.	Matters Arising from AGM 2020 (see minutes)	
22.	Annual Report 2021	4.30
23.	Review of Clinical Council's Annual Plan 2020/21 (past year) incuding progress report	
24.	Election of Chair / Deputy / Co-Chairs and new member appointments	4.40
25.	Review / Discuss:	4.50

26.	Clinical Council Annual Plan 2021 / 2022 (discussion)	5.10
	Meeting concludes	5.30

The next Clinical Council Meeting will be held on Wednesday 3 November 2021 commencing at 3.00pm

### Our shared values and behaviours





Welcoming

Acknowledges people, makes eye contact, smiles

Respectful

Respects and protects privacy and dignity

Kind

Enhances peoples mana

Helpful

- ✓ Is polite, welcoming, friendly, smiles, introduce self
- Values people as individuals; is culturally aware / safe
- Shows kindness, empathy and compassion for others
- ✓ Attentive to people's needs, will go the extra mile
- Reliable, keeps their promises; advocates for others
- x Is closed, cold, makes people feel a nuisance
- Ignore people, doesn't look up, rolls their eyes
- Lacks respect or discriminates against people
- Lacks privacy, gossips, talks behind other people's backs
- x Is rude, aggressive, shouts, snaps, intimidates, bullies
- x Is abrupt, belittling, or creates stress and anxiety
- x Unhelpful, begrudging, lazy, 'not my job' attitude
- x Doesn't keep promises, unresponsive

### AKINA IMPROVEMENT Continuous improvement in everything we do

**Positive** 

Learning

- Has a positive attitude, optimistic, happy
- Encourages and enables others; looks for solutions
  - Always learning and developing themselves or others
  - Seeks out training and development; 'growth mindset'
- **Innovating**
- Always looking for better ways to do things Is curious and courageous, embracing change
- Shares and celebrates success and achievements **Appreciative** 
  - Says 'thank you', recognises people's contributions
- Grumpy, moaning, moody, has a negative attitude
- Complains but doesn't act to change things
- Not interested in learning or development; apathy
- "Fixed mindset, 'that's just how I am', OK with just OK
- Resistant to change, new ideas; 'we've always done it this way'; looks for reasons why things can't be done
- X Nit picks, criticises, undermines or passes blame
- x Makes people feel undervalued or inadequate

### RARANGA TE TIRA PARTNERSHIP Working together in partnership across the community

Listens

- ✓ Listens to people, hears and values their views Takes time to answer questions and to clarify
- Communicates Explains clearly in ways people can understand
- Shares information, is open, honest and transparent
  - ✓ Involves colleagues, partners, patients and whanau
- **Connects**

**Involves** 

- Trusts people; helps people play an active part
- Pro-actively joins up services, teams, communities Builds understanding and teamwork
- x 'Tells', dictates to others and dismisses their views
- X Judgmental, assumes, ignores people's views
- Uses language / jargon people don't understand
- Leaves people in the dark
- Excludes people, withholds info, micromanages
- Makes people feel excluded or isolated
- x Promotes or maintains silo-working
- 'Us and them' attitude, shows favouritism

TAUWHIRO CARE Delivering high quality care to patients and consumers

**Efficient** 

- Calm, patient, reassuring, makes people feel safe
- Has high standards, takes responsibility, is accountable

Safe

- Consistently follows agreed safe practice Knows the safest care is supporting people to stay well
- Makes best use of resources and time
- Speaks up

**Professional** 

- Respects the value of other people's time, prompt
- Seeks out, welcomes and give feedback to others
- Speaks up whenever they have a concern
- X Rushes, 'too busy', looks / sounds unprofessional
- Unrealistic expectations, takes on too much
- Inconsistent practice, slow to follow latest evidence
- Not thinking about health of our whole community
- Not interested in effective user of resources
- Keeps people waiting unnecessarily, often late
- x Rejects feedback from others, give a 'telling off'
- 'Walks past' safety concerns or poor behaviour



#### Karakia

#### Hei Aratākina te Hui (to start)

E lo i runga i te Rangi

Whakarongo mai titiro iho mai

E lo i runga i te Waitai, i te Wai Moana,

i te Wai Maori

Whakapiri mai whakatata mai

E lo i runga i a Papatuānuku

Nau mai haere mai

Nou e lo te ao nei

Whakatakina te mauri ki runga ki tēna

taura ki tēna tauira

Kia eke tārewa tu ki te Rangi

Haumie Hui E tāiki e.

The waters of life connect us to all nations of this world.

Sharing skills of one another and an understanding that throughout the hui we are courageous in our decisions that set and implement decisions.

#### Karakia whakamutunga (to finish) Unuhia

Unuhia, unuhia te uru tapu nui o Tāne

Release, release the sacred knowledge of Tāne

Kia wātea, kia māmā te ngākau, te

wairua,

To clear and to relieve the heart, the spirit,

Te tinana, te hinengaro i te ara takatū.

The body and the mind of the bustling path.

Koia rā e rongo, whakairia ki runga Kia wātea, kia wātea, āe rā, kua wātea! Tis Rongo that suspends it up above To be cleared of obstructions, yes,

tis cleared.

#### Interests Register Oct-21

#### **Hawke's Bay Clinical Council**

Nama	Interest	Nature of Interest	Core Business	Conflict of	If Voc Nature of Conflict:
Name	Interest	e.g. Role / Relationship	Key Activity of Interest	Interest	If Yes, Nature of Conflict:
Clinical Council Member	e.g. Organisation / Close Family Member	e.g. Role / Relationship	key Activity of Interest	Yes / No	- Real, potential, perceived
				1037 110	Pecuniary / Personal     Describe relationship of Interest to
Chris McKenna (Director of Nursing)	Hawke's Bay DHB - Susan Brown	Sister	Registered Nurse	Yes	Low - Personal - family member
, , , , , , , , , , , , , , , , , , ,	,				, , , , , , , , , , , , , , , , , , , ,
	Hawke's Bay DHB - Lauren McKenna	Daughter	Registered Nurse	Yes	Low - Personal - family member
			negistered warse	103	20W Tersonal Tanniy member
	Health Hawke's Bay (PHO)	Board member	HHB ensures the provision of essential primary	Yes	Low
			health care services, mostly through general		
			practices, to the population of HB.		
Dr Andy Phillips (Chief Allied Health	Health Systems Performance Insights Programme	Chair	Improving Health System Performance	No	
Professions Officer)					
·	The Health Foundation (UK)	Member of College of Assessors	Improving Health System Performance	No	
	The reality ballaction (bit)	member of conege of resessors	improving reduct system refrontiance		
	Hastings Environment Centre	Board member	Sustainable Living	No	
	Ora Taiao	Executive Board Member	Health and Climate	No	
Dr Robin Whyman (Clinical Director	NZ Institute of Directors	Member	Continuing professional development for	No	
Oral Health)			company directors		
	Australian - NZ Society of Paediatric Dentists	Member	Continuing professional development for	No	
			dentists providing care to children and		
			advocacy for child oral health.		
Dr Russell Wills (Community	HBDHB Community, Women and Children and Quality	Employee	Employee	Yes	Potential, pecuniary
Paediatrition)	Improvement & Patient Safety Directorates				
	Wife, Mary Wills employed as General Manager of	Employee	Presbyterian Support East Coast provide	Yes	Potential, pecuniary
	Presbyterian Support East Coast	Limpioyee	services within the HB and are a contractor to	ies	Potential, peculially
	,		нвонв		
	Paediatric Society of New Zealand	Member	Professional network	No	
	Association of Calaxied Madical Consistints	Mambar	Trade Union	Voc	Detential neguring
	Association of Salaried Medical Specialists	Member	Trade Union	Yes	Potential, pecuniary
	New Zealand Medical Association	Member	Professional network	No	
	Royal Australasian College of Physicians	Fellow	Continuing Medical Education	No	
		Manufact		No.	
	Neurodevelopmental and Behavioural Society of Australia and New Zealand	Member	Professional network	No	
	NZ Institute of Directors	Member	Professional network	No	
	NZ Histitute of Directors	Weinber	Tolessional network	140	
Dr Nicholas Jones (Clinical Director -	NZ College of Public Health Medicine	Fellow	Professional network	No	
Population Health)	Association of Salaried Medical Specialists	Member	Professional network	No	
	HBDHB Strategy & Health Improvement Directorate	Employee	Employee	No	
	Tibblib Strategy & realth improvement birectorate	Employee	Employee	140	
Karyn Bousfield	Jonathan Black Farsight Global	Partner is Director	Organisational Psychologist/ Contractor	No	Potenital percieved - no connection on a
·			, , ,		professional level
Mike Park	College of Intensive Care Medicine (CICM)	Fellow	CPO and accreditation	No	
	ASMS	Member	Trade Union	No	
	ANZICS	Member	Professional society	No	
	Central region IHT DHB Committee	Chair	DHB network for IHT	No	
2 4 1 2	HBDHB Medical Director Acute & Medical	Medical Director	00	Yes	Potential Pecunirary - Low level
Dr Kevin Choy	The Doctors, Hastings	GP & Director	GP	Yes	Provision of Primary Care - business
Dr Umang Patel	City Medical Ltd, Napier	GP & Medical Director	GP	Yes	Provision of Primary Care - business
or omang rater	orly medical Eta, Hapier	G. G. McGreat Pri cettor	G.		Trovision or rimary care business
	Habita	ED CMO/Consult	Consultant		
	НВДНВ	ED SMO/Consultant Locum	Consultant	No	
Peta Rowden	Hawke's Bay DHB – Shanelle Rowden-Read	Daughter	Health Care Assistant	Yes	Low - family member
	Signification of the state of t		- Care / Garage		
	National Directors of Mental Health Nursing (DOMHNs)	Member	Collective strategic group to positively	No	
			influence nursing priorities for mental health		
			and addiction nurses in New Zealand.		
	Hawke's Bay DHB Mental Health & Addictions Services	Employee	Employee	No	
	- Nurse Director	Employee	Employee		
	Te Ao Maramatanga - College of Mental Health Nursing	Member	Professional body for practising mental health	No	
Dr Jassica Kaana	To Taiwhonua o Horotaunga	GP	nurses in New Zealand	V	Dravision of Drimon, Company
Dr Jessica Keepa	Te Taiwhenua o Heretaunga NZ Royal College of GPs		GP  Professional society/hody	Yes	Provision of Primary Care - employee
		Member	Professional society/body	No	
	Te Ohu Rata o Aotearoa (Māori medical	Member	Professional society		
	practitioners)	Husband is a Partner	Health consulting services to the health and	No	
	Francis Health	i iusvaiiu is a rai lilel	public sector	INU	
	Hawke's Bay Faculty of GPs	Member	Professional society		
December Durch	, ,		•	.,	2
Brendon Duck	HBDHB - Systems Lead for Medicine	Employee	Health Services	Yes	Potential
	Totara Health	Director	General Practice		Delivery of funded primary care services via
				Yes	back to back agreement with Health HB
		Employee	General Practice	No	
	Pharmaceutical Society of New Zealand HQSC	Advisor Advisor	Crown Agency Crown Agency	No No	
	[	, 10 1 13 01	orown Agency	INU	<u> </u>

9/27/2021

	e.e.ese	Nature of Interest e.g. Role / Relationship	Core Business Key Activity of Interest	Conflict of Interest Yes / No	If Yes, Nature of Conflict:  Real, potential, perceived  Pecuniary / Personal  Describe relationship of Interest to
Catherine Overfield	Member of NZ College of Midwives	Professional Member	Professional guidance and indemnity cover	No	
JB Heperi-Smith					

# MINUTES OF THE MONTHLY HAWKE'S BAY CLINICAL COUNCIL MEETING HELD IN THE TE WAIORA MEETING ROOM, CORPORATE OFFICE (ZOOM) ON WEDNESDAY, 1 SEPTEMBER 2021 at 3.00 pm

#### **PUBLIC**

**Present:** Dr Robin Whyman (Co-Chair)

Chris McKenna
Peta Rowden
Dr Jessica Keepa
Dr Kevin Choy
Karyn Bousfield
Dr Russell Wills
Dr Andy Phillips
Brendan Duck
Dr Umang Patel
Catherine Overfield

**Apologies:** Keriana Brooking, Chief Executive Officer

Dr Mike Park Emma Patel Dr Nicholas Jones JB Heperi-Smith

In Attendance: Andrew Boyd, Acting Chief Executive Officer

Susan Barnes, Patient Safety & Quality Manager

Gemma Newland, EA to Chief Allied Health Professions Officer (minutes)

#### **SECTION 1: ROUTINE**

#### 1. WELCOME AND APOLOGIES

Robin Whyman welcomed Catherine Overfield to Council as Interim Director of Midwifery and Andrew Boyd as Acting Chief Executive Officer.

It was acknowledged that there has been a change of roles for Karyn Bousfield – now appointed as Executive Director of Patient Safety and Quality.

Apologies noted – Nick Jones, Mike Park, JB Heperi-Smith and Emma Patel. This meeting would have been Emma's last as she is changing her role. All apologies accepted.

Robin opened the meeting by leading the group in a karakia.

#### 2. INTEREST REGISTER

No conflicts of interest were noted for the meeting.

#### 3. MINUTES OF PREVIOUS MEETING

The minutes of the Hawke's Bay Clinical Council public meeting held on 4<sup>th</sup> August 2021 were confirmed as a correct record of the meeting.

Moved: Umang Patel Seconded: Jessica Keepa

Carried.

#### 4. MATTERS ARISING, ACTIONS AND PROGRESS

#### **Item 1: Clinical Council Appointments**

Nomination forms supplied to members – due dates to be adjusted. Allied Health Director interviews delayed due to Covid level change – in progress. October AGM – address appointments at that stage.

#### Item 2: Clinical Council newsletter to wider health sector

Remove from actions.

#### Item 3: Quality Framework

Now that the Leadership restructure is in place, Executive Clinical Leads will be progressing this in the next three months – due late 2021.

#### Item 4: Leadership Programme for Senior Clinicians

Request to Martin Price for information on the national leadership workshops – not yet received. Gemma to request again.

#### Item 5: EMedicine Management Strategy - progress update

Activity happening in this area but date is still to be confirmed.

#### Item 6: Inpatient Survey Action – progress update

Draft plan prepared – will be on October agenda.

#### Item 7: HealthPathways – progress update

February 2022 confirmed.

#### Item 8: HBDHB Equity Action Plan

Update due February 2022.

#### Item 9: Professional Standards and Performance Committee

Credentialing papers on September agenda. Closed.

#### Item 10: Inwards Correspondence from Health Hawke's Bay

Response sent August 2021 by Robin Whyman – completed (included in papers). Closed.

#### 5. CLINICAL COUNCIL ANNUAL PLAN AND WORK PLAN 2020/21

Taken as read. With the Annual General Meeting in October the workplan will then be refreshed for 21/22.

#### 6. HB CLINIAL COUNCIL BOARD REPORT – AUGUST (Public)

Karyn noted that the board report created minimal discussion apart from information on the equity action plan. Council needs to consider how our agenda is structured and how this is better reported at Board level.

Andy explained that the wording in the report was confusing. The monitoring function on the equity action plan is not for Clinical Council to follow up, but that the group would be interested to be kept updated on the progress. This required clarity.

#### 7. AGM PLANNING FOR OCTOBER

Robin proposed that Council proceed to have the AGM within the October meeting. Membership nominations to be made with the forms provided. Consideration to be given to members who could be returning or completing terms, a new Chair and Deputy Chair or Co-Chairs. Noted Russell is happy to continue for a third term as the Senior Medical / Dental Officer but this requires a renomination. Appointments of a Senior Nurse and a Senior Allied Health Professional need to be made to ensure a full council membership as referred to in the Terms of Reference. The appointments by position through the PHO - a replacement for Emma Patel as Nurse Director PHO, delegation of Louise Haywood's position as Medical Director PHO will also need to be made by Health Hawke's Bay. The nomination forms distributed via email will be updated with later closing dates.

It is anticipated that the AGM will form a part of the October meeting itself.

#### **SECTION 2: STANDING MANAGEMENT COMMITTEE REPORTS**

#### 8. CHIEF EXECUTIVE OFFICER REPORT

Andrew Boyd acting CEO addressed the group noting that Keriana Brooking has been seconded to the Ministry of Health for the current Covid outbreak. Andrew discussed the recent meetings he has attended being FRAC and Board and these group are prioritising their workplans for ending in June 2022. Regular daily meetings for Covid have been on his agenda and he noted that from a multiagency perspective, the planning for the Covid19 response is going well and all organisations are cooperating. Keriana will be back in the region next week

Karyn acknowledged the good work that Andrew is doing as acting CEO.

#### 9. COVID-19 VACCINE AND IMMUNISATION PROGRAMME ROLLOUT PROGRESS REPORT

Chris McKenna addressed the group confirming the huge demand on both the workforce and resources with the with delta outbreak. 20,000 vaccinations were completed last week.

Being very conscious of equity measures, the vaccination rate among Māori are holding at 16% which is not comparable with non-Māori. The levels of Pacifica vaccinations are high and this a positive.

There are a variety of clinics offering vaccination – marae, drive through centres and pop up clinics. Chris will be attending a meeting tonight about the vaccine supply. Vaccinations are booked through national booking system. The vaccination programme in the next few weeks may need to be discussed if increased supply is required for Auckland in the short term.

The Ministry of Health has published a statement regarding the death of a woman in the days following vaccination with the Pfizer COVID-19 vaccine. The COVID-19 Independent Safety Monitoring Board (CV-ISMB) has considered that the woman's death was due to myocarditis, which is known to be a rare side effect of the Pfizer COVID-19 vaccine. They considered that the myocarditis was probably due to vaccination. The CV-ISMB noted that there were other medical issues occurring at the same time which may have influenced the outcome following vaccination. The case has been referred to the Coroner and the cause of death has not yet been determined. Further details cannot be released while the Coroner investigates.

Clinical Council was advised that in Hawke's Bay the Covid team regularly reviews all incidents associated with the COVID-19 vaccine. In the last month there were 27, only one was serious, and was elevated as appropriate.

The Immunisation Monitoring group now includes Dr Peter Culham as an Advisor. It was noted that Hawke's Bay District Health Board has amongst the highest levels of staff vaccination and reflects the positive messages and support of staff to have access to this vaccine.

#### 10. CLINICAL COUNCIL REPRESENTATIVES AND COMMITTEE REPORTS

#### **Professional Standards and Performance Committee Report**

Andy spoke to the report with an update of activity.

The biggest area of work has been providing the RMO training and advisory group with support. The relationship between the RMOs and RMO Training and Advisory Group (RTAG) has become much stronger. The issues identified include ongoing concerns with pagers, paging and the switch from pagers to iPhones. This has been referred back to the DE team and Health Services Leadership group to continue.

Issues with the technology for contact is not only a Hawke's Bay issue and Digital Enablement is working on this. Switching technology to iPhones and secure apps is a work in progress – and noted as a key quality workload.

Out of hours support is being addressed as there has been an agreement to increase staff levels by three RMOs next year. Chris Ash has also agreed to RMOs being over recruited, rather than relying on locums as this is safer and more productive. The orientation / induction of doctors is changing because of the change to their management. The new area of Support Services lead by Rika Hentschel will now oversee the management of this group and this should result in an improved, supportive system.

Russell pointed out that paging issues aren't just a technology issue. There has been a long-term problem of Switchboard Operators not knowing the difference between SMOs, RMOs and Consultants – which can result in the wrong person being contacted out of hours when support is needed. Working closely with the DE team is vital to keep this project moving.

The Allied Health Professions Advisory Group Report drew no questions from members.

It was noted that the development of the Health Research Strategy for Hawke's Bay DHB had been agreed as a piece of work not to continue at the moment due to the health system structural changes.

#### **Credentialing Paper**

Joint chairs presented a paper reviewing the secondary care workforce credentialing processes. The paper reviewed credentialing for medical, nursing and allied health staff. The paper outlined the process for each professional group and ongoing quality improvements to the processes were discussed.

Council discussed the process undertaken for medical credentialing noting that for existing SMOs this is a department by department bi-annual review with a focus on each SMO, their scope of practice, support and the assessment by the HOD. New SMOs are credentialed to the organisation by the credentialing committee based on their interview by the department, referee reports, proposed scope of practice, self-declaration and agreement with the HOD.

The report regarding Nursing and Allied Health credentialing explained that for these workforce groups it is quite prescribed – Nursing Council regulates any additional skill areas as an extended scope of practice. The process is that departments apply to add a new skill and then the individual follows up through this pathway. There are fewer procedures that require credentialing and no issues were noted from nursing.

For Midwifery credentialing there is no extended scope of practice. It is very clearly defined and practice is moderated by the Midwifery Council.

It was noted that education is a quadrant of health system quality, and so credentialing is important to assurance of workforce competence and capability.

It was agreed by Council that from a clinical quality perspective, the group should regularly discuss this process in all areas that require credentialing.

#### **Patient Safety and Risk Management Committee Report**

Russell distributed a late report (not included in the papers) and brought to the group's attention the following:

Falls minimisation - there is a falls risk due to polypharmacy in the community increasing the risk of falls. The loss of ACC funding for strength and falls programme is a concern for the Falls group. A new Chair is to be appointed for this committee – recruitment in process.

Concerns were raised that risks occurred associated with RSV exposure because of PPE concerns. The reasoning behind staff not completing the required SIM training being lack of time, was not appropriate and would be a continued focus with units.

Maternity governance had discussed roster gaps because they can't recruit the staff required and ongoing concern about skill mix whilst teams continued to have fewer available qualified staff members on a shift. The senior leadership team have been assisting but the concern is that it is not sustainable. It was acknowledged this represents a national problem including difficulties with recruitment from overseas affecting availability of key workforce.

Council discussed clinical photography following the retirements of the previous photographer. Clinical photography is needed for documentation purposes. Andy explained that again a workforce supply problem exists and there's no formal training for this skill. Andy indicated that an external photographer may have to be contracted as a solution. Work is also ongoing with DE to ensure photographs taken by clinicians are able to be stored

Chris and Brendan moved to accept this report – and it was noted that this report is important to flag in the Board report to be generated.

#### **SECTION 3: RECOMMENDATION TO EXCLUDE THE PUBLIC**

- 11. The Chair moved that the public be excluded from the following parts of the meeting:
  - 12. Minutes of Previous Meeting (public excluded)
  - 13. Matters Arising Review Actions (public excluded)
  - 14. HB Clinical Council Board Report August (public excluded)
  - 15. Chief Operating Officer Report
  - 16. Topics of Interest Member Issues/Updates
  - 17. System Performance Measures stubborn reds discussion
  - 18. HRT Dashboard Q1 2021
  - 19. Co-Chair discussion on HRT Data
  - 20. Patient Safety Report

The meeting closed at 4.12pm

21. DAA – Corrective actions report

Confirmed:	 	Co-Chair

### HAWKE'S BAY CLINICAL COUNCIL MATTERS ARISING / ACTIONS

## (Public) As at September 2021

Action	Date Entered	Action to be Taken	By Whom	Month	Status
1.	Jun-20	Clinical Council Appointments  Appointment of a Senior Allied Health  Professional on Council to be confirmed	Co-Chairs/ Andy Phillips	October	During AGM
2.	Dec-20	Quality Framework Introduce framework to DLTs Launch framework	Susan Barnes	Late 2021	
3.	July-21	Leadership Programme for Senior Clinicians  Martin Price to provide Council with notes from the national leadership workshops.	Martin Price	Aug 2021	In progress
4.	July-21	EMedicine Management Strategy Progress review	Di Vicary / Brendan Duck	TBC	
5.	July-21	Inpatient Survey Action  Themes to be summarised by Nancy Barlow and Council to create plan of action to address and share with appropriate groups.	Nancy Barlow	October	
6.	July-21	HealthPathways Update from Team Leads	Tania Page and Donna Armstrong	Feb 2022	
7.	Aug-21	<ul> <li>Reporting progress to be fed back to Council</li> <li>Request for Council to have site on the equity funding process</li> </ul>	Nick Jones and JB Heperi-Smith	Feb 2022	
8.	Sept-21	Board Reporting  Provide Board with Clinical Council's view on what governance priorities may be and provide detail/recommendations.	Robin Whyman	Oct 2021	

#### HAWKE'S BAY CLINICAL COUNCIL ANNUAL PLAN 2020/2021

AREA OF FOCUS	ACTIVITIES	TIMEFRAME	PROGRESS
Clinical Effectiveness	<ul><li>1 HRT Quarterly Report</li><li>2 System Performance Measures</li><li>3 Te Ara Whakawaiora</li></ul>	Quarterly Quarterly TBC	1 and 2 on September agenda
		TBC	
Patient Safety & Quality	1 Implementation of the clinical governance framework	April 2021	On hold post structure review
	2 Implementation of Safety1st	August 2021	Reported in August 2021
	3 Patient Safety and Risk Management Report	September 2021	Completed
Engaged & Effective Workforce	1 Safe Staffing / CCDM	April 2021	August, November 2021
	Clinical Council Newsletter development	Mid-year	Removed
	3 Meeting with newly appointed ED People and Culture	July 2021	Completed
Equity	1 Review of Terms of Reference	April 2021	Completed – consider membership AGM
, ,	2 Revision of the HRT dashboard for ethnicity data in the indicators	August 2021	September
	3 Membership of other committees and groups	October 2021	Discuss at AGM
Consumer Engagement	1 Pātaka Kōrero	TBC	
	2 Consumer engagement framework	August 2021	Completed
	3 Inpatient survey	July 2021	Completed, follow up October

## Clinical Council Workplan 2020 / 2021 As at September 2021

Meeting	Clinical Council	Area of Focus from CC Annual Plan	FRAC	BOARD
May	HRT dashboard – Q4 2020 data	Clinical Effectiveness	Dashboard (May) +	Summary of
			Short Report	conversations/key
	System Performance Measures	Patient Safety and Quality	(including narrative	topics discussed
			from CC) ) forms part	
	Patient Safety quarterly report		of Patient Safety	
			Report	
	DAA corrective actions update	Clinical Effectiveness		
	COVID vaccination update	Patient Safety and Quality		
	Clinical Committees Updates			
June	DAA corrective actions update	Equity		No meeting held due to
		Consumer Engagement		lack of quorum
	COVID vaccination update	Clinical Effectiveness		
		Patient Safety and Quality		
	Clinical Committees Updates			
July				Summary of
	Presentation – Inpatient survey	Consumer Engagement		conversations/key topics discussed
	Martin Price, ED People & Culture	Engaged & Effective Workforce		
	eMedicine Management Strategy	Clinical Effectiveness		
		Patient Safety and Quality		
	COVID vaccination update			
		Clinical Effectiveness		
	Clinical Committees Updates			

#### Clinical Council Workplan 2020 / 2021

#### As at September 2021

Meeting	Clinical Council	Area of Focus from CC Annual Plan	FRAC	BOARD
August	Equity action plan	Equity	Report (2)	Summary of
	DAA corrective actions update		Dashboard (August) +	conversations/key
	CCDM Safe Staffing (core data set)	Patient Safety and Quality	Short Report	topics discussed
	Patient Safety quarterly report	Clinical Effectiveness	(including narrative	
	DAA corrective actions update		from CC) forms part of	
	COVID vaccination update		Patient Safety Report	
	Clinical Committees Updates	Clinical Effectiveness		
	Community/Consumer Council &			
	Localities/Community Networks			
	Safety1st – progress report	Patient Safety and Quality		
September	HRT dashboard – Q1 2021 data	Clinical Effectiveness		Summary of
		Patient Safety and Quality		conversations/key
	System Performance Measures Discussion	Equity		topics discussed
		Engaged & Effective Workforce		
	Risk Management Governance report	Consumer Engagement		
	DAA corrective actions update			
	COVID vaccination update			
	Clinical Committees Updates			
	·			
	ED expansion case			
October and	DAA corrective actions update	Clinical Effectiveness		Summary of
AGM		Equity		conversations/key
	Risk Management Governance report (next Jan 2022)	Patient Safety and Quality		topics discussed
	Control of the contro	Clinical Effectiveness		
	Inpatient Survey Update	Engaged & Effective Workforce		

#### Clinical Council Workplan 2020 / 2021

#### As at September 2021

Meeting	Clinical Council	Area of Focus from CC Annual Plan	FRAC	BOARD
	COVID vaccination update			
	Clinical Committees Updates			
November	HRT dashboard – Q2 2021 data	Clinical Effectiveness	Dashboard	Summary of
	System Performance Measures	Equity	(November) + Short	conversations/key
	Patient Safety quarterly report	Patient Safety and Quality Clinical Effectiveness	Report (including narrative from CC)	topics discussed
	COVID vaccination update	Engaged & Effective Workforce	forms part of Patient Safety Report	
	Clinical Committees Updates			
	Adverse Event Management Policy			
	Cultural Safety discussion (workshop)			
December	COVID vaccination update	Clinical Effectiveness Equity Patient Safety and Quality		Summary of conversations/key topics discussed
	Clinical Committees Updates	Clinical Effectiveness Engaged & Effective Workforce		

if	REPORT FROM HB CLINICAL COUNCIL (Public) SEPTEMBER 2021			
OURHEALTH	For the attention of:			
Whakawateatla	HBDHB Board			
Document Author(s)	Gemma Newland (Executive Assistant to Chief Allied Health Professions Officer)			
Document Owner	Robin Whyman (Co-Chair)			
Date	September 2021			
Purpose/Summary of the Aim of the Paper	Provide Board with an overview of matters discussed at HB Clinical Council meeting on 1 September 2021.			
Health Equity Framework	Hawke's Bay Clinical Council works in partnership with a whole of system approach to ensure Hawke's Bay health services are achieving equitable health outcomes through the provision of services that are culturally safe, appropriate in addressing inequities and accessible to Tangata Whenua.			
Principles of the Treaty of Waitangi that this report addresses:	Hawke's Bay Clinical Council is the principal clinical governance, leadership and advisory group for the Hawke's Bay health system; committed to Te Tiriti o Waitangi and achieving equity for Tangata Whenua and other populations, in the provision of health care in the Hawke's Bay District.			
Risk Assessment	<ul> <li>Risk associated with the issues considered by the Clinical Council included</li> <li>Equitable delivery and uptake of the COVID vaccination programme.</li> <li>Falls minimisation and polypharmacy.</li> <li>Maternity workforce supply</li> <li>System performance measures and a framework for monitoring actions are in the areas of First 1,000 days (FTD), Cardiovascular Disease Risk and Diabetes as Long-Term Conditions. Council also agreed on the importance of Mental Health and breast screening</li> </ul>			
Financial/Legal Impact				
Stakeholder Consultation and Impact	Stakeholder engagement is the basis of discussion of issues at the Clinical Council			
Strategic Impact	None identified			
Previous Consideration / Interdependent Papers	None identified			
RECOMMENDATION: It is recommended that the Board:  1. Note the contents of this report				

#### 1. AGM Planning for October

Clinical Council AGM will occur at the October meeting. Appointments of a Senior Nurse, Nurse Director PHO, Medical Director PHO and a Senior Allied Health Professional all need to be made to ensure a full council membership, as referred to in the Terms of Reference.

#### 2. COVID-19 Vaccine and Immunisation Programme Rollout Progress Report

Council received a report on the roll out of the COVID vaccination programme in Hawke's Bay confirming huge demand on both the workforce and resources to deliver the COVID-19 vaccination rollout during the recent delta outbreak and move to Alert Level 4.

Council noted the vaccination rate amongst Māori was holding at 16 percent. A continued challenge existed for the programme with equity of vaccination provision. The levels of Pasifika vaccinations were high.

Following recent notification from the Ministry of Health of the death of a woman from myocarditis in the days following vaccination of the Pfizer COVID-19 vaccine Clinical Council was advised the Hawke's Bay Covid team regularly reviewed all incidents associated with the COVID-19 vaccine. To-date there have been five serious immediate (suspected anaphylaxis) reactions to COVID vaccination, all given adrenaline, three were in DHB facilities, all have recovered fully and have been discussed with IMAC (Immunisation advisory Centre), and reported to Medsafe.

There have been two patients who attended ED in the days following COVID vaccination, neither admitted and both now recovered. Both reported to Medsafe.

### 3. Professional Standards and Performance Committee and Patient Safety and Risk Management Committee Reports

Council received reports from the Professional Standards and Performance and the Patient Safety and Risk Management Committees.

The Professional Standards and Performance committee recently met with the RMO Training and Advisory Group and had undertaken a review of medical, nursing and allied health credentialing systems.

The paper noted the medical credentialing system was robust and the regular process continues to show staff were fit to practice. Grey areas occurred when introducing new procedures and deciding whether it was a new procedure or evolution of practice, this creates challenges for the credentialing process.

For nursing and midwifery, the process is quite prescribed as the Nursing Council regulates any additional skill areas as an extended scope of practice.

The Patient Safety and Risk Management Committee noted ongoing work in the area of falls minimisation and the risks polypharmacy in the community was creating. With greater focus on ensuring equity of access to medicines, the committee noted there was less time for pharmacy facilitators to spend on falls minimisation work associated with polypharmacy. The group reported ongoing concerns with access to sufficient maternity workforce, greater demand on senior roles to function in clinical positions and limited ability to recruit from overseas. It was recognised this is a national workforce issue.

#### 4. System Performance Measures Workshop

The Council held a workshop session with Planning Funding and Performance on System Performance Measures, and in particular the indicators which remain as "stubborn reds". The purpose was to assist t Planning Funding and Performance with Clinical Council's views of the important areas to place focus on and to assist Clinical Council with a focus for future monitoring reports.

Council indicated its strongest concerns and recommendations for actions are in the areas of First 1,000 days (FTD), Cardiovascular Disease Risk and Diabetes as Long-Term Conditions. Council also agreed on the importance of Mental Health and breast screening.

Planning Funding and Performance will create a contributory measures framework for Clinical Council to consider at a later meeting to assist in monitoring these outcomes and recommending actions for improvement, nothing that all these indicators are significant to health equity.



### **CHIEF EXECUTIVE OFFICER REPORT**

KERIANA BROOKING (APOLOGY)



# COVID-19 VACCINE AND IMMUNISATION PROGRAMME ROLLOUT

**CHRIS MCKENNA / NICK JONES** 



# CLINICAL COUNCIL REPRESENTATIVES AND COMMITTEE REPORTS



#### **Recommendation to Exclude the Public**

#### Clause 32, New Zealand Public Health and Disability Act 2000

That the public now be excluded from the following parts of the meeting, namely:

- 11. Confirmation of Previous Minutes (Public Excluded)
- 12. Matters Arising Review of Actions (Public Excluded)
- 13. Clinical Council Board Report (was no Report in Public Excluded)
- 14. Chief Operating Officers Report (Public Excluded)
- 15. Topics of Interest (Public Excluded)
- 16. Risk Management Governance Report (Public Excluded)
- 17. Inpatient Survey Update (Public Excluded)
- 18. DAA Corrective Actions Report (Public Excluded)

The general subject of the matter to be considered while the public is excluded, the reason for passing this resolution in relation to the matter and the specific grounds under Clause 32(a) of the New Zealand Public Health and Disability Act 2000 for the passing of this resolution are as follows:

- Official Information Act 1982 9(2)(ba) to protect information which is subject to an obligation of confidence.
- Official Information Act 1982 9(g)(i) to maintain the effective conduct of public affairs through the free and frank expression of opinions between the organisation, board and officers of the Minister of the Crown.
- NZPHD Act 2000, schedule 3, clause 32(a), that the public conduct of the whole or relevant part of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under any of sections 6, 7 or 9 (except section 9(2)(g)(i) of the Official Information Act 1982).